

TOWN OF RANSOM CANYON  
24 LEE KITCHENS DRIVE  
RANSOM CANYON, TX 79366  
OFFICE: 806-829-2470 • FAX: 806-829-2680

WELCOME TO RANSOM CANYON!

Your monthly payment options are:

◇Personal Check

◇Cash

◇Monthly Bank Draft

◇Visa or Mastercard

◇Monthly Credit Card Draft

◇Please note: We do not offer an online payment service at this time. Many of our customers do pay online through their bank. The bank then cuts a check to us and sends it through the mail. This takes a minimum of 7-10 days. If you choose to pay in this manner, please be sure to allow sufficient time for us to receive your payment.

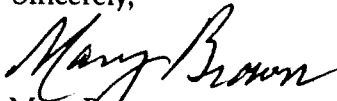
All accounts are credited on the day we receive the payment - not by the postmark. For your convenience, we have a secure drop box located on the west side of the parking lot in front of City Hall for night deposits.

For your general information, a polycart dumpster is provided for your household trash and one should be at your new residence. The garbage service company is not allowed to pick up anything that is not in your polycart. Please be sure to bag your trash and place it in the polycart. Trash pick-up is on Tuesday and Friday; just follow the example of your neighbors for placement of the polycarts at the curb; set your trash out by 7 a.m. to ensure pick-up! Additional household trash, such as crushed, empty moving boxes, can be brought to the open top containers that are located east of City Hall behind the Children's Library.

I am enclosing a map of Ransom Canyon, information about our mosquito control procedures, and a list of important phone numbers for your convenience.

Please call us, or drop by City Hall, if there is anything else we can do for you. Our hours are 8:00 a.m. to 4:30 p.m., Monday through Friday.

Sincerely,



Mary Brown

Deputy City Secretary

**CONTRACT FOR WATER, SEWER & GARBAGE SERVICES**  
**TOWN OF RANSOM CANYON**  
806-829-2470

Date: \_\_\_\_\_

\_\_\_\_\_ does hereby make application to the Town of Ransom Canyon for  
WATER/SEWER/GARBAGE/MOSQUITO ABATEMENT services for the following premises:

STREET ADDRESS \_\_\_\_\_

MAILING ADDRESS (if different from above address) \_\_\_\_\_

These services are to be rendered exclusively by the Town of Ransom Canyon so long as services are provided, subject, however, to the terms and conditions of this contract. No single service will be allowed without the remainder of the services offered by the Town being subscribed to, except for Water services only (without Sewage, Garbage, and Mosquito abatement) to a vacant lot for purposes of landscaping only or to a lot with ongoing new construction.

- WATER RATES:**
- a. Base rate for primary meters, monthly - \$25.00
  - b. Base rate for second/landscape meters, monthly - \$10.00
  - c. Water usage rates:
    - \$2.95 per 1,000 gallons for usage up to 3,000 gallons
    - \$3.75 per 1,000 gallons for usage over 3,000 gallons up to 14,000 gallons
    - \$4.95 per 1,000 gallons for usage over 14,000 gallons

A \$100 deposit for Water and a \$50 deposit for Sewer are required for each account established. Deposits are held until the final utility bill is paid.

**SEWER SERVICE:** \$23.10 per month.

**GARBAGE SERVICE:** \$18 per month plus applicable sales tax.

**ONE TIME ADMINISTRATIVE SET-UP FEE:** A non-refundable charge of \$25.00. (This will be charged to your 1<sup>st</sup> bill.)

**MOSQUITO SPRAY SERVICE:** \$3.00 per month for ground application. \*During summer months, when aerial spraying is required for mosquito control, cost will be prorated to customers.

**THESE ABOVE RATES HAVE BEEN APPROVED AND AUTHORIZED BY THE TOWN OF RANSOM CANYON CITY COUNCIL, AND CAN BE CHANGED ONLY BY THE CITY COUNCIL.**

Applicant further agrees to be responsible for all changes in accordance with these rates until written notice from the subscriber of the Town is received at City Hall that the premises are being vacated, or are being occupied by another party. This application becomes a contract only upon acceptance of the same by the Town of Ransom Canyon.

If payment is made for either sewer or water services with a negotiable check and payment on such is refused by the bank on which such is drawn, the City Secretary shall notify the customer and assess an additional charge of \$25.00 for processing such declined payment.

Any failure to pay said utilities and service charges on or before the 20<sup>th</sup> of the month will be penalized at the rate of 10% on the existing unpaid balance at the end of each month. One late notice will be sent for such accounts. If payment is not received by the date indicated in the late notice, service will be disconnected without further notice. In the event service is discontinued because of non-payment, a \$50.00 service charge will be added to make a re-connect. Under the Protective Covenants, an Improvement Lien is hereby created against this property for the payment of all such utility services rendered and made available by the Town.

**OCCUPANT SIGNATURE:** \_\_\_\_\_ **DAY-TIME TELEPHONE#** \_\_\_\_\_

**\*\*\*PLEASE SEE BACK FOR EMERGENCY INFORMATION\*\*\***

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**THIS AREA FOR STAFF USE ONLY:**

**ACCEPTED: TOWN OF RANSOM CANYON**  
24 Lee Kitchens Drive  
Ransom Canyon, TX 79366

**DEPOSITS RECEIVED:**  
Check # \_\_\_\_\_  
Credit Card \_\_\_\_\_

**SERVICE TO COMMENCE ON** \_\_\_\_\_

**ACCOUNT #** \_\_\_\_\_

**STAFF INITIALS** \_\_\_\_\_

**RANSOM CANYON EMERGENCY SERVICES  
CONTACT INFORMATION**

The following information is requested so that in the event of an emergency or disaster, emergency personnel such as Police, Fire, and EMS services can access this information in order to serve you. Your privacy will be strictly guarded; this information is not shared with the public.

ADDRESS
HOME PHONE (Please indicate if this is a cell phone or if the number is unlisted)
EMERGENCY CONTACT INFORMATION (Please provide information for a person other than an occupant; name, phone numbers, relationship)

**PLEASE COMPLETE THE FOLLOWING FOR EACH PERSON WHO RESIDES IN YOUR HOME**

NAME	RELATIONSHIP
PLACE OF EMPLOYMENT	
WORK PHONE	CELL PHONE
MEDICAL CONDITIONS (DIAGNOSED ILLNESS, ALLERGIES, ETC.)	

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**PETS?** We make every possible effort to connect lost pets with their families before resorting to Lubbock County Animal Services!  
**PLEASE LIST BREED AND NAME:**

# IMPORTANT PHONE NUMBERS FOR NEW RESIDENTS

RANSOM CANYON CITY HALL 829-2470  
RANSOM CANYON POLICE DEPT. 829-2600  
RANSOM CANYON LIBRARY 829-2466

SOUTH PLAINS TELEPHONE CO-OP (THEY HAVE DSL TOO!) 763-2301  
ATT/SBC (IF YOUR ADDRESS IS ON S. LAKE SHORE) 866-722-9246

SOUTH PLAINS ELECTRIC CO-OP 775-7732  
ATMOS ENERGY 888-363-7427

SLATON POST OFFICE 806-828-3707

ERF WIRELESS INTERNET 800-538-9050  
785-3667

## ADDITIONALLY...

TRASH PICK-UP IS ON TUESDAYS & FRIDAYS  
PUT YOUR TRASH OUT EARLY AND *PLEASE* DO NOT INCLUDE GRASS  
CLIPPINGS OR DIRT!

(WE HAVE AN AREA BY THE OVERFLOW DUMPSTERS NEAR CITY  
HALL FOR GRASS CLIPPINGS AND TREE TRIMMINGS)

CALL US WITH ANY OF YOUR QUESTIONS: 829-2470  
WE ARE HERE FOR YOU!

## A WORD ABOUT MOSQUITOES

### ▶ WHAT ARE THESE CHARGES FOR???

Town of Ransom Canyon

**GROUND CONTROL:** The \$3.00 year-round charge provides for chemicals, equipment, and labor. This is charged all year to spread out the cost rather than assess high charges for a few months.

- Hand Spraying
- Mowing
- Larvacide
- Fogging

This four-step approach attacks mosquitoes in every stage of development. You can help in control mosquitoes by eliminating areas of standing water around your house and keeping grasses and weeds cut.

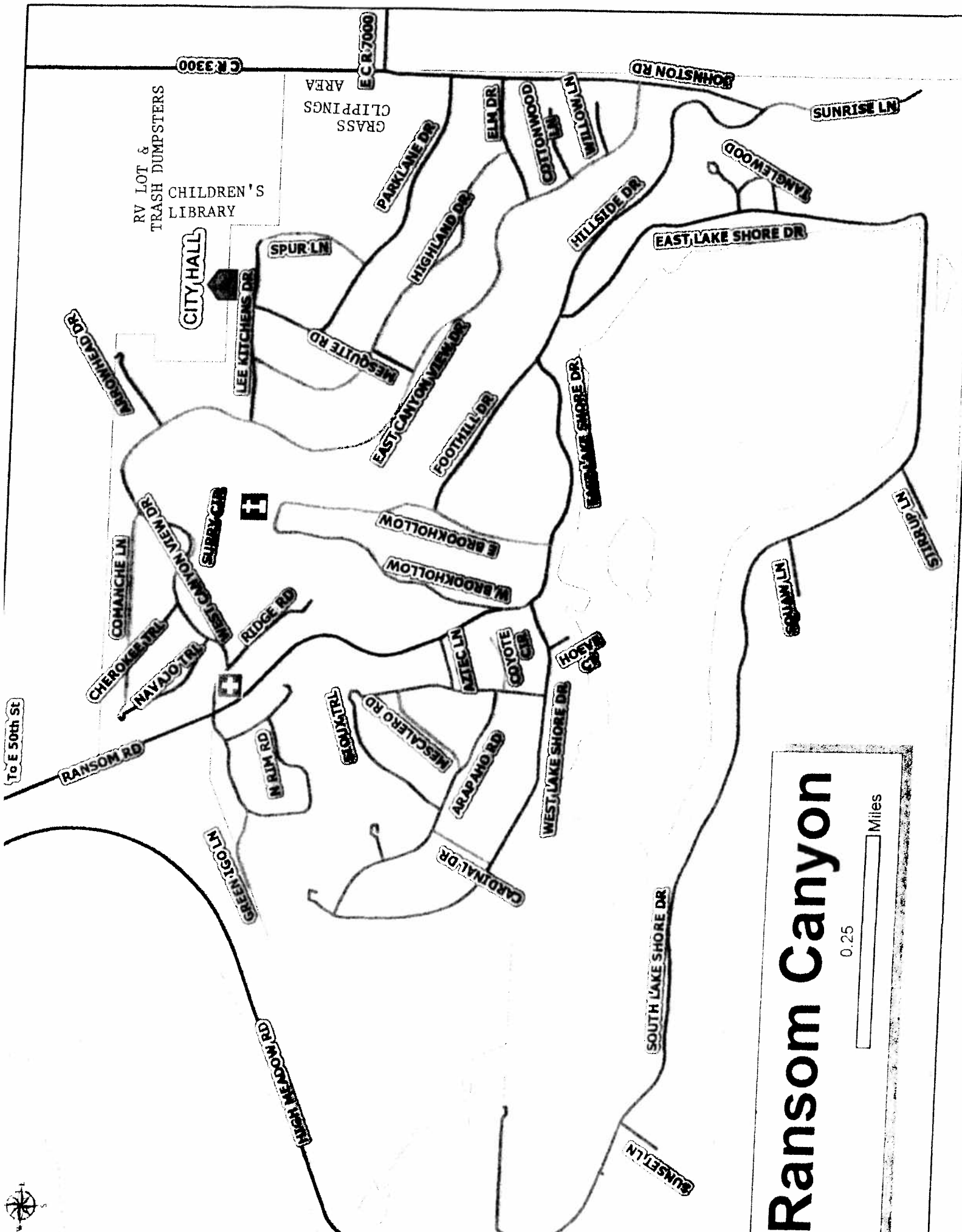
**AERIAL CONTROL:** This spraying provides control in areas the City staff cannot reach.

- Additional charge of \$3.30 per customer/flight

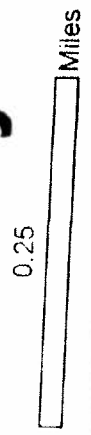
**CUSTOMER NOTIFICATION:** We make every effort to notify the citizens when there will be aerial spraying or fogging.

- Spraying & fogging are dependent on weather conditions
- If the weather doesn't cooperate, spraying will take place at the next opportunity.
- Call City Hall if you have a medical condition affected by spraying. We will call you personally before we spray—just let us know!

The City is committed to controlling mosquitoes for the comfort and safety of our citizens!



# Ransom Canyon



To E 50th St

C.R. 3300

E.C.R. 7000

RV LOT &  
TRASH DUMPSTERS  
CHILDREN'S  
LIBRARY

CITY HALL

GRASS  
CLIPPINGS  
AREA

SURRY CR

HOSEA CR

COYOTE CR

ATEC LN

RIFFLE CR

RIDGE RD

GREEN TGN LN

HIGH MEADOW RD

SOUTH LAKE SHORE DR

SUNBELT LN

WEST LAKE SHORE DR

CARDINAL DR

APACHE RD

MESCALERO RD

N RIM RD

COMANCHE LN

CHEROKEE TRL

NAVAJO TRL

WEST CANYON VIEW DR

ARMONHEAD DR

LEE KITCHENS DR

SPUR LN

MESQUITE RD

EAST CANYON VIEW DR

FOOTHILL DR

EAST LAKE SHORE DR

PARKLANE DR

HIGHLAND DR

HILLSIDE DR

EAST LAKE SHORE DR

TANGLEWOOD

SUNRISE LN

STIRRUP LN

WATER LN

JOHNSTON RD

COTTONWOOD LN

WILLOW LN

ELM DR